## Read message



## Read message

Subject:

RE: SWIFT <<#2594864-18844026#>>

Date:

21/08/19 07:28

Unique Tracking Number:

18844026

Unique Tracking Number: 18844026

Hello Member,

Thank you for your message.

I can confirm we have received your SWIFT payment and will attempt to process the payment in the below timescales. SWIFT payments are processed on working days only, payments requested on a weekend or bank holiday will be sent the next working day.

SWIFT payments normally arrive at the recipient's bank within 1 working day if your payment is made to an EEA currency and to a country in the EEA.

If you make a SWIFT payment to a country within the EEA that is not in an EEA currency your payment will normally arrive within 3-5 working days.

SWIFT payments outside the EEA will take longer – please ask us for details

Please ensure sufficient funds are available when you submit the payment with enough to cover the £20 admin fee.

If we receive your request before 13.00 we will attempt to process your payment same day, on occasion this may not be possible and the payment will be processed the next working day, the fee will still apply.

Please be advised if we are unable to process your request or additional information is required we will contact you via online banking messaging.

Therefore, please monitor your Online Bank messages, the payment may have left your account but is waiting for further detail for the payment to be received, this information is needed quickly so it's very important we receive a response to prevent the payment being returned with a potential loss.

If you have any queries, please contact our helpdesk on 01793 691916. Opening hours are Monday to Friday 9:00am - 5:00pm.

For additional information please click the below link:

https://www.nationwide.co.uk/support/payments-and-transfers/specialist-payments/swift-payments

\* Nationwide are not responsible for the accuracy or content of external websites.

Regards,

Julie Elliott Customer Advisor - Direct Debits Outgoing Nationwide Payment Services Optimus Windmill Business Park

--- Original Message ---

From: <3055854208@bbm.tux>

Received: 21/08/19 06:41:51 o'clock BST

To: Customer Services <customer.bbm.hidden@nationwide.co.uk>

Subject: SWIFT

Customer Number: 3055854208

Name: Jenny Skett

Flex Account: 070246 45925652

Payment Type: SWIFT

Currency to be sent: USD Amount in USD: 1866 Exchange Rate: 1.1869

Daytime Contact Number: 01275873571

Receiving Account Holder

Name (35 characters maximum): City Travel Ltd 1st line of address: Heritage House 235 Main Street

Town/City: Gibraltar County/State: Gibraltar

Country: GI Postcode:

BIC/SWIFT code: CITIUS33

IBAN/Account Number: 77723180622080397

Reference Number / Additional Information: Jenny Skett

Order No 1901120104US ABA routing number 031100209

Receiving Bank Name: Citibank Street: 111 Wall Street Town/City: New York

Country: US

Additional charges to be debited from: Sending account holder

----- Please do not remove your unique tracking number! ----- </#2594864-18844026#>>

Date printed: 21st Aug 2019