



ATI ESCORTED TOURING DURING COVID-19

Information & Protective Measures

For over 40 years ATI has built strong partnerships and provided outstanding passenger experiences through destination expertise and safety. In the current environment, ATI has implemented additional health and safety measures as integral components of the escorted touring experience.

COVID-19 conditions and information change continuously at local, state, federal, and global levels. As such, ATI is receiving the latest and most accurate COVID-19 information available through our industry associations as well as the Center for Disease Control (CDC), World Health Organization (WHO) and local governments. ATI reserves the right to and will continue to adjust our policies and procedures as needed to ensure safe travel for our passengers.

PRE-TOUR

Communicating the importance of traveling when healthy and symptom free is essential, and we seek your assistance to ensure all traveling on ATI Escorted Tours are aware of the following important policies:

- ATI requires that ALL travelers who have been sick or who feel sick within the 14 days prior to departure remain at home. In these circumstances, rebooking is free of charge to any same tour in 2022 or 2023 (*please note that ATI reserves the right to require a written physician's attestation in these cases*). Feeling sick includes having any of the symptoms that have been attributed to COVID-19 as described by the WHO.
- Prior to boarding each booking group will be required to complete a pre-travel health questionnaire attesting to their health and symptom free status for the past 14 days.

COACH PREPARATION

All motorcoaches are thoroughly cleaned, disinfected and prepared for each journey in accordance with CDC/WHO standards. It is important to note that additional cleaning occurs daily while motorcoaches are on the road to target more frequently touched surfaces like arm rests, tray tables, parcel rack handrails, headrests, seat belts, railings, grab surfaces, all surfaces in the restroom including door handles. Additionally, ATI only contracts coaches that are less than five years of age, which means that newest air conditions and filtration systems are being used.

IN TOUR

Your ATI Tour Director has been trained in COVID-19 best practices including boarding, passenger safety and baggage handling. During an ATI Escorted Tour, you can expect the following:

- ATI's Tour Directors will guide passengers to maintain social distancing as best possible while entering and exiting the coach, which will result in a prolonged boarding process. This includes boarding from the back and disembarking from the front of the coach.
- Passengers should bring their own face coverings and be prepared to wear them in accordance with local rules and regulations. If suggested by the CDC at the time of travel, ATI will require that passengers wear face coverings when inside the motorcoach and when together as a group. ATI will follow CDC suggested best practices regarding face coverings.
- Your Tour Director and motorcoach driver will be wearing face coverings in accordance with local rules and regulations and as suggested by the CDC.
- Hand sanitizer dispensers will be available on every motorcoach.
- Disinfectant wipes will be provided for any individual who wishes to further clean their seating area.



FOR OUR HOTEL and ATTRACTION PARTNERS

ATI has screened how supplier partners selected to provide accommodations during our Tours:

- All hotel and attraction partners have been asked to increase daily cleaning, including but not limited to disinfection of surfaces with extra attention to high contact surfaces.
- All hotel and attraction partners commit to following guidelines from Center for Disease Control (CDC), World Health Organization (WHO) and local governments, applicable to their setting.

SHOULD A GUEST BECOME ILL

- As is standing protocol, ATI partners with local health facilities at each overnight destination and can organize transport for ill passenger for medical assessment and care needed to any guests who has developed unforeseen illness en-route.
- Ill travelers will not be permitted to return to the tour unless medical clearance is obtained by a licensed health provider.
- ATI will assist travelers who become ill with confirming local accommodation, isolation and/or journey home (at passengers' cost) as each situation would best warrant for the health, safety and care of the passenger and community.

ATI is dedicated to providing the highest level of service to you, our valued clients, and to our mutual passengers. With the steps above, we're looking forward to ensuring that each and every ATI touring experience is both enjoyable and safe.

Yours in health,

ATI Operations Team