

# This is your Car Rental Voucher. Flexible Autos Reference 4H543211

## **Booking Details**

Pick Up Details

Location Chicago O'Hare Airport Location

Chicago O'Hare Airport 560 BESSIE COLEMAN DR

60666

Telephone 888 826 6890 MAIN Date/Time 02/07/201612:00

Lead Driver Mrs Niña Lorin Reyes

Supplier Alamo

**Hire Details** 

Car

Address

Car IFAR

Number of Days 17

Extras One Way Fee 500.00 USD (Payable Locally) Plus local taxes and fees

Flexible Autos

Reference

4H543211

AlamoReference 1217500285

**Drop Off Details** 

ocation San Francisco International Airport

San Francisco International Airport

Address 780 MCDONNELL ROAD

94128-0638

Telephone 888 826-6893 MAIN Date/Time 19/07/201612:00

### Inclusions

Unlimited mileage

CDW (Collision Damage Waiver)

\$1 Million Liability Cover

Sales Tax State Tax Airport Fees

CFC (Subject to location)

GPS Unit

Mechanical Assistance

Clients are required to pay a customer facility charge locally

of \$8 per day plus tax

### **Collection Details**

The Alamo shuttle is located by following the Car Rental signage to the lower level of the Airport Terminal out to the Car Rental pick up area. The shuttle will bring you to the Car Rental Facility. Please proceed to the counter to obtain your rental agreement and vehicle keys.

# **Emergency Contact**

Emergency number +44 (0)7539 905999 (Please note this number is purely for emergencies only and is available during the hours of 18:00 - 22:00). Clients will be asked to leave their name, contact number, voucher number and a brief description of the problem and our agent will promptly return the call. In the event of breakdown or accident please call the number on your rental agreement first. During office hours, please call +44 (0)844 477 9255

# ERP – Excess Refund Policy Included

You have purchased the Flexible Autos Excess Refund policy you will still be required to leave a credit card pre authorisation for the excess amount with the local supplier. You will be able to reclaim the damage excess by sending us the police report and damage report provided by the supplier

#### Additional Notes

Optional roadsafe may be offered locally upon arrival. Please be advised that there is no obligation to accept this. Mechanical assistance is included in your rental voucher.

Renter may return the vehicle with a full tank of fuel or pre-pay for a full tank of fuel at the time of rental at the rate provided at the renting location. If the Renter selects the pre-paid fuel option no refunds will be given for unused fuel. Please ensure a full tank of fuel is verified by an Alamo Employee

### **ALAMO 24 Hour Guarantee**

If, for any reason, you are not satisfied with any option you have purchased locally at the counter, simply return to the nearest Alamo location within the first 24 hours of the rental for a full refund on that option.